

For a quick processing of your return shipment, please complete this form as completely as possible.

1. Complete this return form and send to: info@pneuparts.com
2. You will receive your return number from us.
3. Items returned must be unused, complete and in resalable condition.

** to be filled in by Pneuparts*

1.) Your client information

*Pneuparts return number:

Datum:

Pneuparts customer number:.....

Customer name:.....

Contact person:.....

Address:

Postal code: Town:

Phone no.: E-mail:

Please tick your choice below:

☐ **Credit note/ Repayment.** After processing the return shipment you will receive a credit note.

If you have paid in advance you will receive an automatic refund on your bank giro account.

☐ **Replace the item.** Only for the same item.

2.) Returning item(s)

Invoice no. Item number Qty. Product name/description

3.) Reason for return:

☐ Item does not fit

☐ Item is broken or damaged

☐ Wrong item ordered

☐ Wrong item shipped

☐ Other:

.....

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Return instructions:

- Include a copy of this form including the return number with your return shipment.
- Indicate the return number explicitly on the outside of the package. (Shipments without return number cannot be processed.)
- The return items must be complete, unopened, in original packaging and undamaged.
- Pack the return items in a box to prevent damage during transport.
- See next page for return conditions.

Return to: Pneuparts, Florijn 10 b/c, 5751 PC Deurne

Return policy

- Items must be returned within 14 days of purchase.
- Products must be returned complete, in their original condition and unused.
- Damaged or incomplete products cannot be returned.
- Especially ordered products cannot be returned. This is indicated on the order confirmation.
- Hoses and pipes can only be returned on full roll lengths or pipe lengths.
- Our general terms and conditions apply to all other matters.

Cost of returns

For the processing and booking of the materials in our warehouse we charge €7.50 per returned order, up to an order value of €100,- net. Above an order return value of €100,- net we charge 10% of the order value as return costs.

Shipment

- Complete the return form as completely as possible.
- Send the form to info@pneuparts.com
- You will receive a return number from us, enter this number on the return form.
- Include a copy of the return form including the return number with your return shipment.
- Indicate the return number explicitly on the outside of the package. (Shipments without return number cannot be processed.)
- The return items must be complete, unopened, in original packaging and undamaged.
- Pack the return items in a box to prevent damage during transport.
- You must take care of your own shipping. Shipping is at your own expense and risk. Damaged shipments will not be processed.

Return due to wrong delivery

If we send you the wrong order/items, we will cover the cost of the return. Please contact our sales department by phone and they will give you instructions on how to return your order.

Return Address

Pneuparts
Florijn 10 b/c
5751 PC Deurne
Netherlands

Questions

If you have any other questions regarding your return, please contact Customer Service +31 (0)493-763993 or E-mail to info@pneuparts.com