

For a quick processing of your return shipment, please complete this form as completely as possible.

1. Complete this return form and send to: info@pneuparts.com
2. You will receive your return number from us.
3. Items returned must be unused, complete and in resalable condition.

\* to be filled in by Pneuparts

### 1.) Your client information

\*Pneuparts return number:  
 .....

Datum: .....  
 Pneuparts customer number:.....  
 Customer name:.....  
 Contact person:.....  
 Address: .....  
 Postal code: ..... Town: .....  
 Phone no.: ..... E-mail: .....

Please tick your choice below:

- Credit note/ Repayment.** After processing the return shipment you will receive a credit note. If you have paid in advance you will receive an automatic refund on your bank giro account.
- Replace the item.** Only for the same item.

### 2.) Returning item(s)

Invoice no.	Item number	Qty.	Product name/description

### 3.) Reason for return:

- Item does not fit
- Item is broken or damaged
- Wrong item ordered
- Wrong item shipped
- Other: .....

### Shipment:

- Include a copy of this form including the return number with your return shipment.
- Indicate the return number explicitly on the outside of the package. (Shipments without return number cannot be processed.)
- The return items must be complete, unopened, in original packaging and undamaged.
- Pack the return items in a box to prevent damage during transport.
- Problems with the shipment by the company that takes care of the shipment to Pneuparts are at the risk of the customer. So always keep your shipping receipt.

**Return to: Pneuparts, Florijn 10 b/c, 5751 PC Deurne**

**Return policy**

- Items must be returned within 14 days of purchase.
- Products must be returned complete, in their original condition and unused.
- Damaged or incomplete products cannot be returned.
- Especially ordered products cannot be returned. This is indicated on the order confirmation.
- Hoses and pipes can only be returned on full roll lengths or pipe lengths.
- Our general terms and conditions apply to all other matters.

**Return costs**

10% return costs will be charged on the total invoiced value of the products. If, after settlement, it appears that the free order value has not been achieved, €10 shipping and packaging costs will be charged for this.

**Shipment**

- Complete the return form as completely as possible.
- Send the form to [info@pneuparts.com](mailto:info@pneuparts.com)
- You will receive a return number from us, enter this number on the return form.
- Include a copy of the return form including the return number with your return shipment.
- Indicate the return number explicitly on the outside of the package. (Shipments without return number cannot be processed.)
- The return items must be complete, unopened, in original packaging and undamaged.
- Pack the return items in a box to prevent damage during transport.
- Problems with the shipment by the company that takes care of the shipment to Pneuparts are at the risk of the customer. So always keep your shipping receipt.

**You can bring it back by yourself**

Of course you can bring your items back to our warehouse in Deurne. Contact the sales department via e-mail or telephone number +31 (0)493-763993. We will give you instructions regarding the return of your items.

**Return from abroad**

It is possible to send an item back from abroad. The costs for this are for your account.

**Return Address**

Pneuparts  
Florijn 10 b/c  
5751 PC Deurne  
Netherlands

**Questions**

If you have any other questions regarding your return, please contact Customer Service +31 (0)493-763993 or E-mail to [info@pneuparts.com](mailto:info@pneuparts.com)